

PPL Fails Its First Test: Most CDPAP Workers Went Unpaid on Pay Day

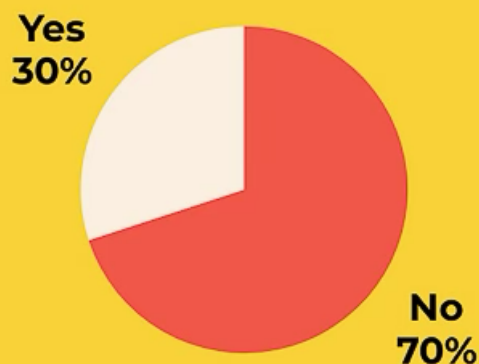
On April 10, hundreds of thousands of CDPAP home care workers who had registered with PPL were due to get their first paychecks.

Instead, most received nothing.

A Caring Majority Rising survey of workers following PPL's first pay period reveals a system in crisis. Most workers who have registered with PPL aren't getting the pay they rely on for food, rent, and transportation. As a result, consumers are already losing life-saving care.

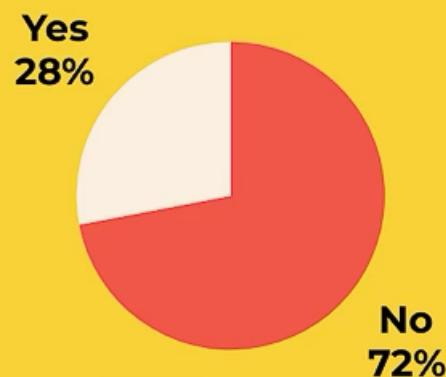
70% of CDPAP Workers Didn't Get Paid on Pay Day

Were you or your staff paid by PPL on or around pay day (April 10th)?



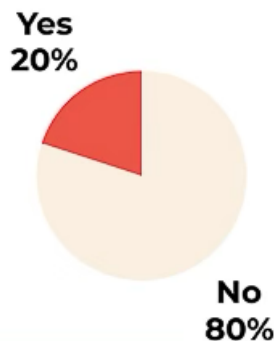
72% of Workers Who Were Paid Received The Wrong Amount

If you were paid, was payment accurate to the hours worked?



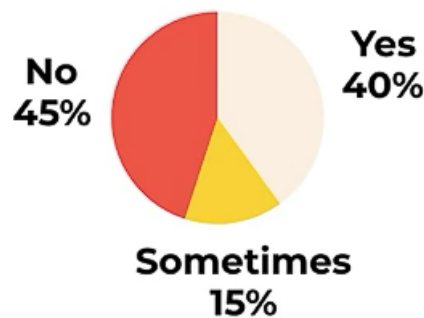
A Fifth of Consumers Have Already Lost Staff

If you're a consumer, have you lost staff due to problems with PPL?



Most Workers Still Can't Clock The Hours They Work

Are you or your staff able to clock in and out with PPL?



Methodology

Caring Majority Rising conducted an online survey of CDPAP consumers and workers from April 10-12, 2025. 327 respondents replied to the survey, 78% of which were Personal Assistants.