

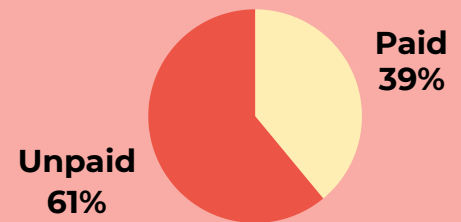
The Impact of the PPL Transition: Week 4

Home Care Workers Left Unpaid, Uninsured, and Uncertain

A month after PPL began operations in New York a Caring Majority Rising survey finds that thousands of home care workers face financial ruin—going without paychecks, unable to afford basic necessities, and left in the dark about promised health benefits. The crisis threatens to collapse a system that serves hundreds of thousands of older and disabled New Yorkers who rely on CDPAP to maintain their independence and dignity.

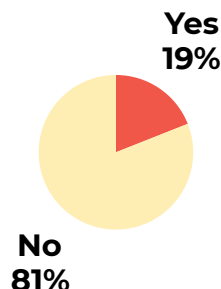
**Only 165,000
Workers Out of
425,000 Have
Been Paid**

*Crain's, May 5:
"PPL...paid 165,000
caregivers during the
fourth week since it
took over payroll on
April 1, the company
said Friday."*



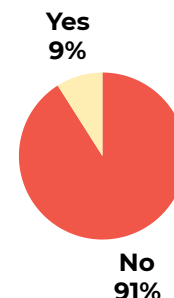
1 in 5 Consumers Have Had Health Issues Because They Lost Care

If you're a consumer or designated representative who can no longer staff all your hours, have you had health issues as a result?



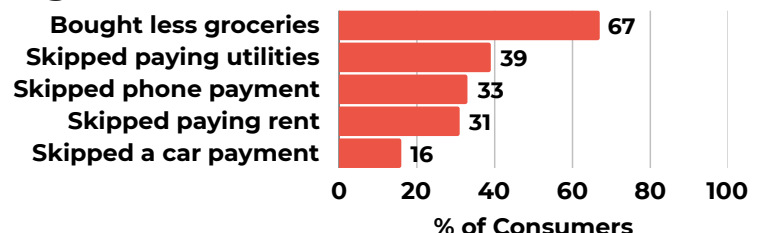
PPL Hasn't Informed Workers About Their Health Insurance Benefits

Have you received any information from PPL about their health insurance benefits?



1/3 of Unpaid Workers Couldn't Pay Their Phone Bill Last Week - Threatening Their Ability to Register or Clock Time with PPL

If you weren't paid or were partially paid since April 1, what, if anything, did you have to go without?



Methodology

Caring Majority Rising, CDPAANYS and NYAIL conducted an online survey of CDPAP consumers and workers from May 2-5, 2025. 401 respondents replied to the survey. 74% were Personal Assistants and 25% were consumers and designated representatives.